

B&B IL MULINO - RULES

We communicate the rules to be observed in our B&B that are not only those provided by the law, but above all those dictated by common sense and mutual respect.

Reservation

At the time of room reservation a deposit is required to guarantee your reservation (only for stays of more than 3 nights). The deposit should be made by bank transfer, bank details will be communicated at the time of booking. It will then be emailed a confirmation of room reservation and description of all the services offered by the structure.

The arrival

It is guaranteed a reception service for 24 hours a day, but it is pleasing to receive the estimated time of arrival at least 24 hours before arrival. Upon arrival is required to deliver an identity document valid for each guest (passport, identity card or driving license), for the registration, as required by the regulations in force. The data of our guests are treated in accordance with the existing privacy laws. The non-delivery of the identity constitutes a violation of the norms of the Criminal Code and forces us to ask you to leave the B&B. Once filled out a Form of Notification, you will be required to pay the balance due. Payment must be in cash, the B & B is not equipped to accept credit cards or debit cards. You are handed the keys of the room where you will be staying that you will return at the time of departure (take care not to lose the keys).

By law, the B&Bs not being commercial activities, are not required to issue any tax document. To prove the payment guests will receive a non-fiscal receipt stating the amount as well as all data of your stay.

For security reasons our B&B cannot be accessed at any time from different people other than registered guests.

Arrival and departure times

Check in: from 12.00, different times must be arranged in advance, at the time of booking

Check out: by 10:00 am, if we haven't got new guests arriving and if possible, we also accept a delayed departure (time to be agreed on time)

Breakfast

Breakfast can be consumed roughly between 8.00 and 10.30, it will be required guests' preferences and the estimated time the previous day.

Luggage

The B&B accepts no responsibility for loss, theft or damage to items left in the guest rooms, for any damage to persons or things to and from third parties.

It is not allowed to leave personal belongings in public areas. The day of departure, after having checked out, you can continue your visits, leaving your luggage in our custody.

Cleaning

Cleaning of rooms and bathrooms is done every day between 10.00 and 12.00. The bed linen is changed every three days and every guest change.

Any damage to the structure caused by guests to both the room equipment and / or to public areas will be directly charged after a verification of the damage with the owner.

It is recommended a proper and civil use of bathrooms, not throwing anything into the WC (please use the appropriate bins). It is also recommended to turn off the lights whenever you leave the room.

Smoke

The entire B&B is no smoking. The observance of this simple rule stems from the need to protect non-smokers and those who come after you.

Peace and quiet

We are in a quiet place where peace and quiet are masters. Please observe the respect of silence from 11.00pm to 08.00am. For the entry and exit of the property there are no times to be respected, but please close the door every time you go in and out and make as little noise as possible.

Domestic animals

Pets not allowed

Other prohibitions

It is not allowed the use of warmers, electric heaters, gas stoves and the like, since they can cause damage to the structure, people and things. It is forbidden to prepare and eat meals in the room.

We thank you for having chosen our house and wish you a peaceful and pleasant stay with us.